

RIQI/RI-PTN TCPI Exemplary Story: Greenville Foot & Ankle Specialists



Dr. David M. Colannino, D.P.M., and Dr. Dominic Roda, D.P.M., are proud to provide exemplary care for their patients in the Northwestern region of Rhode Island

At Greenville Foot and Ankle Specialists, Dr. David Colannino, D.P.M., and Dr. Dominic Roda, D.P.M., boast more than 35 years of combined experience in providing the best podiatric care for individuals in the Rhode Island community. We serve over 3,000 patients each year at our primary site in Smithfield and our satellite location in Warren. Due to our main office being situated in the Northwestern region of our state, our patient population is reflective of our area and fairly homogenous. For our patients, both doctors offer a wide range of services, including the treatment of bunions, corns and calluses, custom orthotics, diabetic foot care, flatfeet, Haglund's deformity, hammer toe treatment, heel spurs, ingrown toenails, Morton's Neuroma, Plantar Fasciitis Treatment, Plantar Warts, Stress Fracture, Tendonitis, Toenail fungus, dermatological issues, and more. In providing this care, we utilize state of the art technology and services including In-Office digital X-ray, laser therapy, and digital orthotics scanners. As explained on our website (<https://greenvillefootandankle.com/>), "Our doctors will take care of you with personal attention, medical expertise, and the most advanced treatment available."

Of course, our education and expertise is critical to our success in providing these services. Dr. Colannino is board-certified in foot surgery by the American Board of Podiatric Surgery, a fellow of the American College of Foot & Ankle Surgeons, and a Member of the American Podiatric Medical Association. He is a teaching clinical instructor and Chief of the Podiatry Division at Roger Williams Medical Center. Dr. Roda is also a member of the American Podiatric Medical Association and is published in their journal and other medical literature. He is certified in treating all conditions of the foot including those necessitating forefoot and rearfoot/ ankle reconstructive surgery. Dr. Roda is on the education committee for the Roger Williams Medical Center Residency Program. He also specializes in wound care and treats patients at the Comprehensive Wound Healing Center at Fatima Hospital. With our combined depth of education and experience, we are well positioned to provide optimal podiatric care. Our emphasis on centering care on patients and patient education, along with a focus on quality improvement, makes us true leaders in our field.

A Mission to Move the Mark with Personalized Patient Centered Care

Central to the care provided at Greenville Foot & Ankle Specialists is a belief in supporting patients in understanding their own health. As described on our website, "we believe informed patients are better prepared to make decisions about their health and wellbeing." Both of our clinicians consider

that informed patients are better prepared to make decisions about their health and wellbeing. We emphasize spending quality one on one time with individuals to ensure they are knowledgeable about their health and care. This is in line with our mission: *to work together to realize a shared vision of uncompromising excellence in podiatric care*. As part of this mission, we are committed to listening to our patients to earn their trust and respect, ensure a creative, challenging and compassionate environment and strive for continuous improvement. Based on these core principals, we work to provide information to patients via a number of modalities. Along with our in-person care, we have a plethora of patient information and features available for patients on our website. Key educational materials are shared through informative emails about podiatric care and new services we offer, as well as through our blog which incorporates health tips and office news. This content is available across our social media outlets, including Facebook and Twitter. Our website also includes links to basic foot care guidelines, *Choosing Wisely* materials, and a patient portal that provides fast and easy access to their health information, including visit notes. Further, our portal enhances communication, as patients are able to contact our doctors directly through the tool. Within our portal, patients can request appointments, and we have a system in place that automatically sends them email appointment reminders.

Striving for Quality in Clinical Outcomes and our Practice Approach to Care

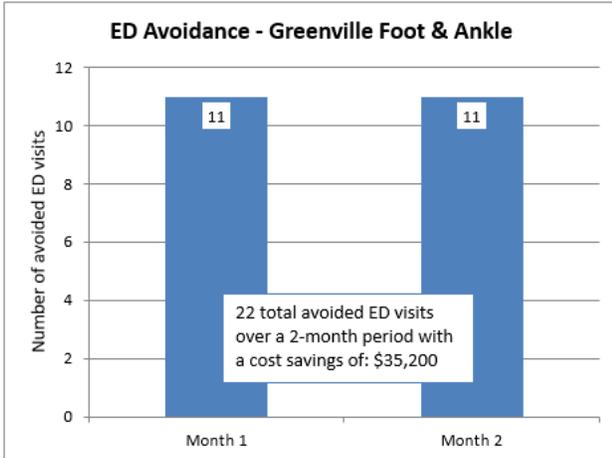
At Greenville Foot and Ankle Specialists, we pride ourselves on being experts in foot care utilizing the latest technologies. Evidence of our excellence in care is demonstrated through our data. For the clinical quality measures we track, including *Body Mass Index screening and follow-up* and *documenting current medications in our medical record*, our current performance exceeds national MIPS Benchmarks. To achieve this, we ensure workflows are in place to complete the care and documentation necessary for this success. The adjacent table presents the details of three measures that we tracked and reported through our engagement with the Rhode Island Quality Institute (RIQI) TCPI Practice Transformation Network (PTN). We are proud of our accomplishment in these measures as, ultimately, they reflect the excellence in patient care we provide.

Greenville Foot & Ankle			
Quality Measure	Performance Target	Current Performance	National MIPS Benchmark
Prevention			
Tobacco Use: Screening and Cessation Intervention	100%	93%	83%
Body Mass Index (BMI) Screening and Follow-up Plan	34%	63%	45%
Documentation of Current Medications in the Medical Record ^a	N/A	95%	28%
^a an additional measure not included in quarterly reporting for CMS			

At Greenville Foot and Ankle Specialist, our current performance on our clinical quality measures all exceed national MIPS Benchmarks. This includes 93% for Tobacco Use: Screening and Cessation Intervention, 63% for BMI Screening and Follow-up and 95% for Documentation of Current Medications in the Medical Record

Another example of success in our quality improvement can be seen through our recent involvement in the RIQI PTN’s improvement project that engaged specialty practices in reducing patient Emergency Department (ED) visits. For this effort, we educated our patients that, if they needed to be seen for an acute or emergency issue they might be having with their feet, instead of going to an ED, they can come to us for a same-day visit. We built slots into our schedules to accommodate these appointments. The adjacent picture provides an example of a poster that was used as part of this initiative. We hung these posters our waiting room to make sure our patients were aware of this opportunity. Through this effort, we were able to decrease the number of patients who unnecessarily go to the ED for problems with their feet. As seen in the adjacent table, over the course of four months, we avoided 22 ED visits by promoting same day/urgent visits in our office. This is representative of a cost savings of approximately \$35,200. It is also important to keep in mind that ED providers do not have the same level of expertise, or the same access to appropriate equipment and testing needed for advanced podiatric care.

By providing same day visits, we were therefore better able to serve these patients while also promoting enhanced continuity of care.



Foot Emergency? Skip the Emergency Room & Call Us! 401-949-3220

We know the history with your feet & have the tools to properly diagnose you. If you are experiencing any of the following issues, you should seek medical attention from us:

- Infections
- Pain or trauma to the foot or ankle
- Ingrown toenails
- Warts/ Bunions
- More

We are happy to offer same-day appointments for all your feet emergencies. At **Greenville Foot & Ankle**, the health of your feet is our #1 priority!

Participation in the RIQI PTN ED Avoidance Project led our practice to support patients in avoiding 22 unnecessary ED visits in a four month period with a cost savings of \$35,200. Above is the data collected as part of this effort. Also included is an example of the posters that we added to our waiting room to help make sure patients were aware of this opportunity.

Conclusion

There is no question that Greenville Foot & Ankle Specialists is an exemplary podiatry practice in Rhode Island. From routine checkups to treatments for surgery, our staff is well-equipped to handle any and all of patients’ podiatric needs. Our emphasis on a patient centric focus along with an approach that emphasizes quality improvement makes us true leaders in our field. We have developed specific methodology for providing our patients with tools that support their health education and understanding. Through this approach, patients are empowered to participate in their own health decisions. Also, by engaging in tracking clinical quality measures and taking part in the RIQI ED avoidance project, we demonstrate our emphasis on quality improvement. We strive to provide the best care we can and to be on the forefront of our field.