



This notice is to inform you that **CurrentCare for Me[®] (CC4Me) will be retired on April 30, 2025.**

You are receiving this email because you have access to CC4Me OR you are a designee for someone else in CC4Me.

Contents:

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What is CurrentCare for Me (CC4Me)?

CC4Me is a secure [website](#) that lets you view your health record. It includes medical information from doctors, hospitals, labs and imaging sites. It's different from your doctor's portal, where you can send messages or book visits. Learn more at <https://riqi.org/Patient>.

What is changing? When?

1. CurrentCare is being upgraded

CurrentCare is moving to a new technology platform in April 2025. For now, only your doctors and healthcare providers will have access.

2. CurrentCare for Me (CC4Me) will be retired April 30, 2025

You will no longer have access to your CurrentCare data through the CC4Me web portal.

Two services will be retired on April 30, 2025:

- **CurrentCare for Me website**
- **CC4Me Designee Alerts** (email and text notifications to designees about hospital visits for patients enrolled in CC4Me)

We regret the inconvenience this may cause to those who use CC4Me. In the future, there may be other options for patients to view their CurrentCare records.

If you would like to download your record before April 30th, please visit "Download My Records" in [CC4Me](#).

3. CurrentCare's consent will change from "opt in" to "opt out" of data sharing

In the past, you could "opt in" to share your health info. Now, it will automatically be shared unless you "opt out" of sharing. If you enrolled in CurrentCare in the past, your data will continue to be available to your care team. Read more at [CurrentCareRI.org](#).

What does the future look like?

This new technology will prepare CurrentCare for the future:

- Doctors will have more information about their patients, which is good for everyone.
- Doctors can sign up to be told if their patients go to the emergency room or hospital.
- Patients can have peace of mind knowing their doctors can see more of their health info.

In the future, there may be other options for patients to view their CurrentCare records.

How can I give feedback?

Please complete this survey. This will help us plan for future options for patients to view their CurrentCare records.

Click the "Take Survey" button or go to <https://forms.office.com/r/2qd29NxfnV>.

Take Survey

Where can I learn more?

CurrentCare for Me: <https://riqi.org/patient>

CurrentCare: CurrentCareRI.org

Email CurrentCare@riqi.org or call 888.858.4815.

FAQs

How do I find my CC4Me username or password?

From the [CC4Me login page](#), click "Forgot your username or password?"

If you forgot both, start with "I forgot my username" first, and then "I forgot my password."

How can I download my record?

To download your record, visit "Download My Records" in [CC4Me](#) before April 30, 2025.

Where can I learn more about these CurrentCare changes?

The CurrentCareRI website will be updated as information is available: CurrentCareRI.org.

Where will my CurrentCare information go?

CurrentCare health data will now be stored in a new technology platform. For now, only your doctors and healthcare providers will have access.

If you have questions, please email CurrentCare@riqi.org or call 888.858.4815.

Regards,

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