

## **PRIVACY POLICY**

Rhode Island Quality Institute (“we” or “RIQI”) is committed to protecting and preserving your privacy. This policy, together with our Terms of Use and Conditions, sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. By using our website (“Site”) and the CurrentCare for Me portal, you are accepting the practices described in this Privacy Policy (“Privacy Policy”), Terms of Use and Conditions and CurrentCare for Me User Agreement.

By using this Site and CurrentCare for Me, you consent to the use of information that you provide us in accordance with this Privacy Policy. We do update this Privacy Policy from time to time so please review this Privacy Policy regularly. If we materially alter our Privacy Policy, we will notify you of such changes by posting a notice on our Site or contacting you through your CurrentCare for Me account. Your continued use of the Site and CurrentCare for Me will be deemed your agreement that your information may be used in accordance with the new policy. If you do not agree with the changes, then you should stop using the Site and CurrentCare for Me, and you should notify us that you do not want your information used in accordance with the changes.

We have structured our Site so that you can visit it without identifying yourself or revealing any personal information unless you choose to do so. If you choose to provide us with information by which you can be identified, you can be assured that it will only be used in accordance with this Privacy Policy. However, you must give us identifying information in order to use CurrentCare for Me.

### **Website Privacy Notice**

Please read this Privacy Policy carefully to fully understand how we collect, share and protect information about you. This Policy is incorporated into and is a part of the Terms of Use and Conditions of this Site and CurrentCare for Me, the CurrentCare enrollment form and the CurrentCare for Me User Agreement. All terms included in your CurrentCare enrollment form are applicable to your access to this Site and CurrentCare for Me. You are not permitted access to CurrentCare for Me without first enrolling in CurrentCare.

By accessing and using the Site and CurrentCare for Me, you agree that you have read and understand this Privacy Policy and that you accept and consent to the privacy practices and uses or disclosures of information about you that are described herein.

Our Site and CurrentCare for Me permit you to access your medical information. However, our Site and CurrentCare for Me are not a substitute for medical care. **DO NOT SEND URGENT OR EMERGENCY MESSAGES USING OUR SITE OR CurrentCare for Me. IN CASE OF AN EMERGENCY YOU SHOULD CALL 911.**

In order to deliver personalized and relevant information to you through our Site and CurrentCare for Me, we collect certain information from users.

### **Information We Collect**

In operating our Site and CurrentCare for Me, we may collect and process the following data about you:

- i. Details of your visits to our Site and CurrentCare for Me, and the resources that you access, including, but not limited to, traffic data, location data, weblogs and other communication data, including your IP address, the date and time you accessed or left the Site and CurrentCare for Me, and which pages and/or links you viewed. Some parts of our Site and CurrentCare for Me use cookies and other technologies to collect this information about your general internet usage. See section below “How We Use Cookies” to learn more.
- ii. Information that you provide directly to us by creating an account on our Site for CurrentCare for Me. This includes your name, address, telephone number, date of birth, gender, and e-mail address.
- iii. Information provided to us when you communicate with us for any reason.

Please note that your medical information will be available through your CurrentCare for Me account through our Site because you have enrolled in CurrentCare. However, we do not collect this information from you at the time of your visit to CurrentCare for Me. Such medical information has been provided to CurrentCare, from your health care providers who you have authorized to share your information with CurrentCare through your CurrentCare enrollment form. Please note that the use and disclosure of your personal and medical information from CurrentCare for Me to your treating providers is governed by state and federal regulations, as well as CurrentCare policies and procedures.

### **How We Use Cookies**

A “cookie” is a piece of text which asks permission to be placed on your computer’s hard drive. Once you agree, this cookie file is stored on the hard drive of your computer. They help us and our affiliates to improve our Site and CurrentCare for Me. They ensure that the content from our Site and CurrentCare for Me is presented in the most effective manner for you and your computer. We do not track our users across websites or across time.

All computers have the ability to decline cookies. This can be done by activating the setting on your browser which enables you to decline the cookies. Please note that should you choose to decline cookies, you may be unable to access particular parts of our Site and/or CurrentCare for Me.

### **Use of Your Information**

The information that we collect and store relating to you is primarily used to enable us to provide our services to you in the best possible manner. In addition, we may use the information for the following purposes:

- i. To provide you with information relating to our services;
- ii. To provide third parties with de-identified statistical information about the users of our Site;
- iii. To monitor and conduct an analysis of our Site and CurrentCare for Me traffic and usage patterns.
- iv. To allow you to access to your information in CurrentCare for Me.

### **Security & Confidentiality**

To ensure that your information is secure, we have put in place commercially suitable physical, electronic, and managerial procedures to safeguard and secure the information we collect on our Site and CurrentCare for Me. If we store your information, we use an encryption method to protect it.

We use an authentication process to authenticate your identity before we permit you access to a CurrentCare for Me account. This authentication process is conducted through a third party. See the section “Third Party Website and Interaction” below for more information on third parties that are connected to our Site and/or CurrentCare for Me. **YOU SHOULD NOT SHARE YOUR PASSWORD WITH OTHERS...**

Nonetheless, the transmission of information via the internet is not completely secure and therefore we cannot guarantee the security of data sent to us electronically on our Site and CurrentCare for Me, and downloading or transmission of such data is therefore entirely at your own risk.

You have the ability to download copies of your own medical records through CurrentCare for Me. It is your sole responsibility to ensure that such information is not shared, lost or stolen once it has been downloaded from CurrentCare for Me. We are not responsible for any loss of such information. You are completely responsible for safeguarding your information obtained from the CurrentCare for Me. We encourage you not to download any of your information onto an unencrypted laptop, work computers or devices, public computers, thumb drive or other removable media or transmit your information through unencrypted email.

### **Disclosing Your Information**

Where applicable, and if permitted by law, we may disclose the information you provide to us through the Site to any affiliated business entities to provide services to you.

We may also disclose your personal information to third parties:

- i. Where we sell any or all of our business and/or our assets to a third party.
- ii. Where we are legally required to disclose your information.
- iii. When we are contractually obligated to disclose it.

### **Third Party Website and Interaction**

By accessing other third party websites through our Site and CurrentCare for Me, you are consenting to the terms and privacy policies of those websites. We do not accept any responsibility or liability for their policies whatsoever as we have no control over them.

### **Users' Age**

Our Site and CurrentCare for Me is designed and intended for those who have reached the age of 18 years or older. By using our Site, you affirm that you are at least 18 years of age or older. We are not liable for any damages that may result from a user's misrepresentation of age.

### **Contacting Us**

We welcome any queries, comments, requests or complaints you may have regarding this Privacy Policy and Notice of Privacy Practices. Please do not hesitate to contact us at:

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